



A message from

# Customer Network Solutions

**IN004/2023**

## **Return to normal business following our stop and reset for safety**

27 March 2023

Last week, we paused ASP outages (involving energisation and switching activities) while our staff undertook a stop and reset for safety. We made this decision due to our commitment to the safety of our staff and ASPs. We understand that this pause caused disruption for some of our customers, and we apologise for any inconvenience caused.

We have now concluded our stop and reset and so, from today, all planned ASP outages will be proceeding as normal. Outages that were cancelled last week will be given priority and rebooked as quickly as possible.

We thank you for your patience during this time. Should you need to contact us, please email us at [ASPAudit@endeavourenergy.com.au](mailto:ASPAudit@endeavourenergy.com.au).

Kind regards,

**Customer Network Solutions**