



A message from

Customer Network Solutions

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Important Notice - Simplified Battery Installation Form Process

17 Feb 2025

To take advantage of new battery incentives from the NSW Government, you must register all installed batteries within Endeavour Energy network area for the accredited supplier to claim the discount. This will be recognised as an alternative proof of registration to the AEMO DER Register and can be completed using our [Battery Installation Form](#).

Based on stakeholder feedback, we have simplified this form to enhance your experience and better align with the AEMO DER Register process.

The form will no longer require you to enter details such as manufacturer, model, and rating. Instead, it is now directly linked to the submission made via our new Generator application on the Connections Portal. To proceed with a battery installation, you will only need to provide the PTC Job Number (e.g., "DNC12345") and NMI number, which can be found on your Permission to Connect letter. This change is designed to save time and streamline the process.

You will still receive proof of registration after your submission.

If you have any questions or require assistance, please contact our Customer Network Solutions team at cwadmin@endeavourenergy.com.au

Kind regards,

Customer Network Solutions